

From: Easterling, Deborah
Sent: Tuesday, August 28, 2018 3:32 PM
To: 'BOBBY JOHNSTON'
Subject: RE: Letter of Protest - Docket No. 2017-292-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services

Thank you. We will include the letter with your Letter of Protest.

Deborah Easterling
Executive Assistant
Public Service Commission of South Carolina
☎ 803-896-5133

Sign up for Meeting Agenda Alerts: Text PSCAGENDAS to 39492

RECEIVED

AUG 29 2018

PSC SC
MAIL / DMS

From: BOBBY JOHNSTON [mailto:_____
Sent: Wednesday, August 29, 2018 6:31 AM
To: Easterling, Deborah <Deborah.Easterling@psc.sc.gov>
Subject: RE: Letter of Protest - Docket No. 2017-292-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services

Ms. Easterling

I just wanted to give you a copy of the letter I sent to my state Represented (Shannon Erickson) so that it may be entered as additional information for the hearing

Thanks: Bobby Johnston

From: Easterling, Deborah [mailto:Deborah.Easterling@psc.sc.gov]
Sent: Tuesday, August 28, 2018 11:56 AM
To: _____
Cc: _____
Subject: Letter of Protest - Docket No. 2017-292-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services

Dear Mr. Johnston,

This is to acknowledge receipt of your Letter of Protest/Comments to the Public Service Commission of South Carolina. Your Letter of Protest/Comments will be placed in the Protest File of the Docket listed below and on the Commission's Website at www.psc.sc.gov.

- Docket No. 2017-292-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services

A Protestant is an individual objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but cannot cross-examine witnesses offered by other parties.

According to the Commission's Rules of Practice and Procedure, filing a Protest does not make you a Party of Record. A Protestant desiring to become an Intervenor (i.e., a Party of Record) in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission.



* Required Fields

Letter of Protest

Date: *

in Docket 8 - 23 - 18

Protestant Information:

Name * Bobby Johnston

Mailing Address *

City* Beaufort

State* SC

Zip * 29902

Phone *

E-mail

2017-292-WS

RECEIVED

AUG 28 2018

PSC SC
CLERK'S OFFICE

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

I am and have had issues with the rates from the company tht process our sewage here in Beaufort SC (Utilities Inc.) They over charge us every month my water bill is \$12-\$14 dollars but my sewage is \$66.00. Utiliteies Inc does not even process my sewage they just hand it over to BJWSA for processing. As you know they have raised there rates again which for my monthly chagre is raising it about \$16.00. Why do you allow this company to raise ther rates it should be decreasing not increasing. They do no maintiance on the lines they do nothing except raise rates and you let them do it and it's pathetic.

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

When you have a meeting in Columbia about raising rates why don't you have a meeting here in Beaufort also. Utilities dose nothing to our service like replacing these 40 year old clay pipes with some PVC pipes. We never see there vehicles they do nothing but increase their rates and your agency lets theme do it. Why do you not stand up for the people and stop letting these multi million companies keep taking advantage of people like me who are living off of social security and do not have the extra money to every monthly rapeing by this ridicious company. You and your agency is suppose to be standing up for the consumers and state citizens and not only should they be stopped from increasing rates they should be decreasing there rates.

3. Do you wish to make an appearance at a hearing in this proceeding , if scheduled, and offer sworn testimony? *

I get half way through my complaint and and your web site will not let me finish my statement. YES I will give a sworn testimony but how about having a hearing here in Beaufort there are many people like myself who would be glad to give testimony. This whole situtation is pathetic and you and your agencys are totally responcebile for this rape of the consumer. I am sure this statement will get no attention and you will not help the p SC people but I am glad you got this information I know I am not the only one who feels this way yet you still let this company Utilities Inc. continually rape us on prices!!

Thanks so much for NOT helping the average consumer you are worthless to your SC citizens

Bobby Johnston

Easterling, Deborah

From: BOBBY JOHNSTON
Sent: Thursday, August 23, 2018 9:01 AM
To:
Subject: Utilities issues

Hi Ms. Howard:

I live on _____ RD. and I hope I am talking to the right person and I am in your district. Many other people in this area are having serious monetary issues with a company called Utilities Inc.. There are a few different issues we are dealing with Utilities INC. The company picks up our sewage at our homes then gives the sewage to BJWSA to process so basically they do nothing but transport the sewage to BJWSA and then BJWSA process the sewage.

They charge us individual homes a ridiculous amount of money. My bills have been as high as \$67.00-\$80.00 unbelievable. There will be a meeting in Columbia with the board of directors for SC Utility Commission they are meeting to deal with another issue for Utilities asking for another rate increase. I have talked with Ed Saxon general manager for BJWSA and his administrative assistant, Both believe Utilities INC. is raping us with their cost, I was told today by Ms. Lilly at BJWSA to contact you and that you could assist me in preparing for my meeting next month. I realize it is pass 5 o'clock but if you have a few minutes I would like to talk to you briefly about how I should handle this situation. 843-

Thank You: Ms. Howard